

# Return Policy

Our 'Return Policy' is something we need to make clear on our website and to all puppy parent inquiries.

On occasion, a parent hasn't counted on the overall cost when purchasing a new puppy. When you bring a puppy back even a few days after you've had it, this causes us to re-advertise the puppy, but depending on the age they can be more difficult to place. Therefore, we have implemented this policy. Although we will take our puppies back anytime this is reasonable to ask, when purchasing the puppy.

**24 HOUR RETURN POLICY:** This allows you as the buyer to return the pup (usually within 24 hours) if the pup is "sick." The pup must be seen and diagnosed by a vet.

**NOTE:** If you do not count the cost of owning your puppy and would like to return the pup for a full refund within the first 24 hours, this is possible, beyond that we give a half refund up at 72 hours, and no refund beyond 72 hours. However, we will take the puppy back.